Highway Tabernacle 1801 Spring Garden Street Philadelphia, PA 19130 December 5, 2007

Attn: Scott Donaldson US Direct Business Services Suite 449 60 E 42 St New York NY 10165-0451

Re: Invoice 774249

Dear Sir:

No one from our church requested or authorized US Direct Business Services, Federal Tax ID# 98-0492248, to list our address on your web site, www.usdirectbusiness.com, for \$479. As you're fully aware, listings like the one in question, consisting of the church's name, address and phone number, are available for free on many web search sites, and a small church like ours could not justify paying almost \$500 for a listing on a site that none of our constituents is likely to have heard of or to use to try to find us.

I have investigated this case and come up with these events:

- 1. US Direct contacted Highway Tabernacle about a supposed balance due for an internet listing and was connected with the church's treasurer, Ms. Helen Roberson.
- 2. Ms. Roberson asked who had requested the listing. US Direct replied that they did not have a record of a requestor.
- 3. Ms. Roberson asked US Direct to send an invoice so that we could look into the charge. US Direct sent, by US Mail and by fax, an invoice that listed Ms. Roberson as having authorized the charge, although she had given no such authorization, explicitly or implicitly.
- 4. US Direct continued to place bellicose, threatening calls to the church in an attempt to collect payment for a service that we neither requested, authorized, nor want.

Please close this account, stop sending dunning letters, and stop the harassing phone calls.

Thank you.

Otis A. Fortenberry

Secretary, Highway Tabernacle Board of Deacons

cc:

US Department of Justice Criminal Division/Fraud Section US Federal Trade Commission/Consumer Response Center Metropolitan New York Better Business Bureau

cc (w/o attachments):

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[Cover Letter to
U.S. Department of Justice
US Federal Trade Commission
Better Business Bureau of Metropolitan New York]

To Whom It May Concern:

Attached, please find correspondence between our church, Highway Tabernacle, and an organization, US Direct Business Services, which has attempted to charge us for services that we did not request.

While we understand that you do not investigate all allegations of fraud, we are sending this information in the hopes that you will add it to your database of on-line fraud.

If there is anything further that I should do in this regard, please contact me in care of the church.

Thank you for your attention to this matter.

Warmly,

Otis A. Fortenberry

Secretary, Highway Tabernacle Board of Deacons

Attachments:

Letter to US Direct Business Services, dtd12/5/2007

Invoice from US Direct Business Services, dtd 11/25/2007

cc (w/o attachments):

church file